



SEPPELTSFIELD BAROSSA

The Lodge at Seppeltsfield: Terms and Conditions

(at November 2024)

Your agreement is with Barossa Shiraz Estate (accommodation operator) and Seppeltsfield Wines, the Owner of The Lodge at Seppeltsfield (**The Lodge**). References to “you” or “your” are references to the person making the booking (**Responsible Person**) and all members of the holiday group staying at The Lodge at Seppeltsfield. These terms and conditions form the basis of your agreement with us so please read them carefully.

Guest numbers are a maximum of twelve (12) guests. Any additional guests and the use of the property for an EVENT or GATHERING must be authorised by us in writing. The Lodge is a quiet place, perfect to relax and enjoy, so please no loud noise or other behaviour likely to impact our neighbours.

If you exceed the maximum numbers of persons staying at The Lodge without our authorisation, we reserve the right to terminate or cancel your booking with immediate effect, and no refunds will be given. Seppeltsfield Wines reserves the right to enter/inspect the premises during your stay without notice if there is belief that there has been a breach of these Terms & Conditions. Police will be called should guests not adhere to and continue to disregard outlined Policy.

Pricing includes exclusive use of The Lodge at Seppeltsfield for the duration of your stay. Minimum stay is 2 nights unless advised otherwise. Please be advised that by paying the deposit for your accommodation you are accepting the terms and conditions.

Your credit card details will be held by us up to 14 days after the end of your stay and you agree that we can use your credit card details to cover and be applied against any damages, breakages, replacements or additional cleaning in accordance with these terms and conditions.

By paying for the booking you agree that you are over the age of eighteen (18) and that you accept full responsibility for all payments due and ensuring all guests and visitors to the property during the booking period abide by the terms and conditions.

Reservations: Reservations require a deposit in order to confirm the booking with full payment required prior to your stay. If you fail to make this payment in full and on time, we may treat the booking as being cancelled by you.

Booking cancellation:

- All cancellations outside 14 days prior to arrival an administration fee of \$50 per unit will apply and the balance of the deposit will be refunded.
- If cancelled within 2-14 days of arrival, one night's tariff will be charged.
- If cancelled less than 48 hours before arrival, the total amount will be charged
- No refund applies if you leave earlier than the departure date.

Check-in and check-out: Check in is from 3pm on the day of arrival and Check-out is 11am on the day of departure, unless prior arrangement has been made, in writing, with us. For late departures, a fee of \$250 per hour may be charged to the credit card on file.



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Departure: We ask that you leave The Lodge clean, tidy, dishes cleaned and put away, food removed from the refrigerator and garbage taken out. Please leave the property as you found it. Should you leave The Lodge in a state that requires additional cleaning, this cost will be charged to the credit card on file.

We also ask that you secure the property ensuring you turn off air conditioners and lights, close and lock all windows and doors before leaving.

Condition of property: You agree to keep and leave The Lodge and the fixtures, furnishings, kitchen and other equipment, crockery, glasses, bedding etc. in the same condition and repair as upon arrival. You also agree to ensure all electrical equipment and white goods are left clean and in good condition. Any damages, breakages or additional cleaning required will be on-charged to the Responsible Person.

You are to advise us immediately of any repairs, damages or breakages that may have arisen or where repairs need to be made as soon as possible. You agree to allow us or any representative of ours access at any reasonable time during you stay for the purpose of essential repairs

Effluent System: The Lodge runs on a septic system. Flushing of anything other than toilet paper and bodily waste is prohibited. If a plumber is required at the property and the fault is due to guests or visitors disregarding this then the full cost of the repair will be charged to credit card on file.

Personal property: You agree to take all necessary steps to safeguard your personal property. We are not liable for any personal property left at The Lodge. If we locate any personal belongings left after departure they may be returned to you via post/mail at your own expense. Any unclaimed lost property will be disposed of thirty (30) days after departure.

Swimming Pool: Use of the pool is at guest's own risk. Please follow the instructions on the safety signs, and ensure that children are supervised at all times. No glass in the pool area – plastic glassware is provided.

Vineyard: Please protect our biosecurity and do not enter the vineyard and remain on the walking track/road.

Smoking: all buildings at The Lodge are strictly non-smoking.

Pets: We are sorry, but we are unable to accommodate pets.

House layout: See house plan over the page.



The Lodge at Seppeltsfield

